

Where Balloons Make Memories

Client Policies & Agreement

Terms & Conditions

A non-refundable deposit is required to secure your event date. The remaining balance must be paid one week prior to your event. Failure to complete payment may result in cancellation.

Booking Policy

Events are secured once deposit is received. Final event details must be confirmed one week prior. Rescheduling allowed up to three months based on availability.

Refund Policy

All deposits are non-refundable. Payments made after final confirmation are non-refundable. Weather conditions may require rescheduling.

Damage & Equipment Policy

All equipment remains property of Where Balloons Make Memories. Client is responsible for damage, loss, or misuse.

Marketing & Portfolio Use

Where Balloons Make Memories reserves the right to photograph setups for marketing and portfolio use.

Where Balloons Make Memories - Lubbock, Texas